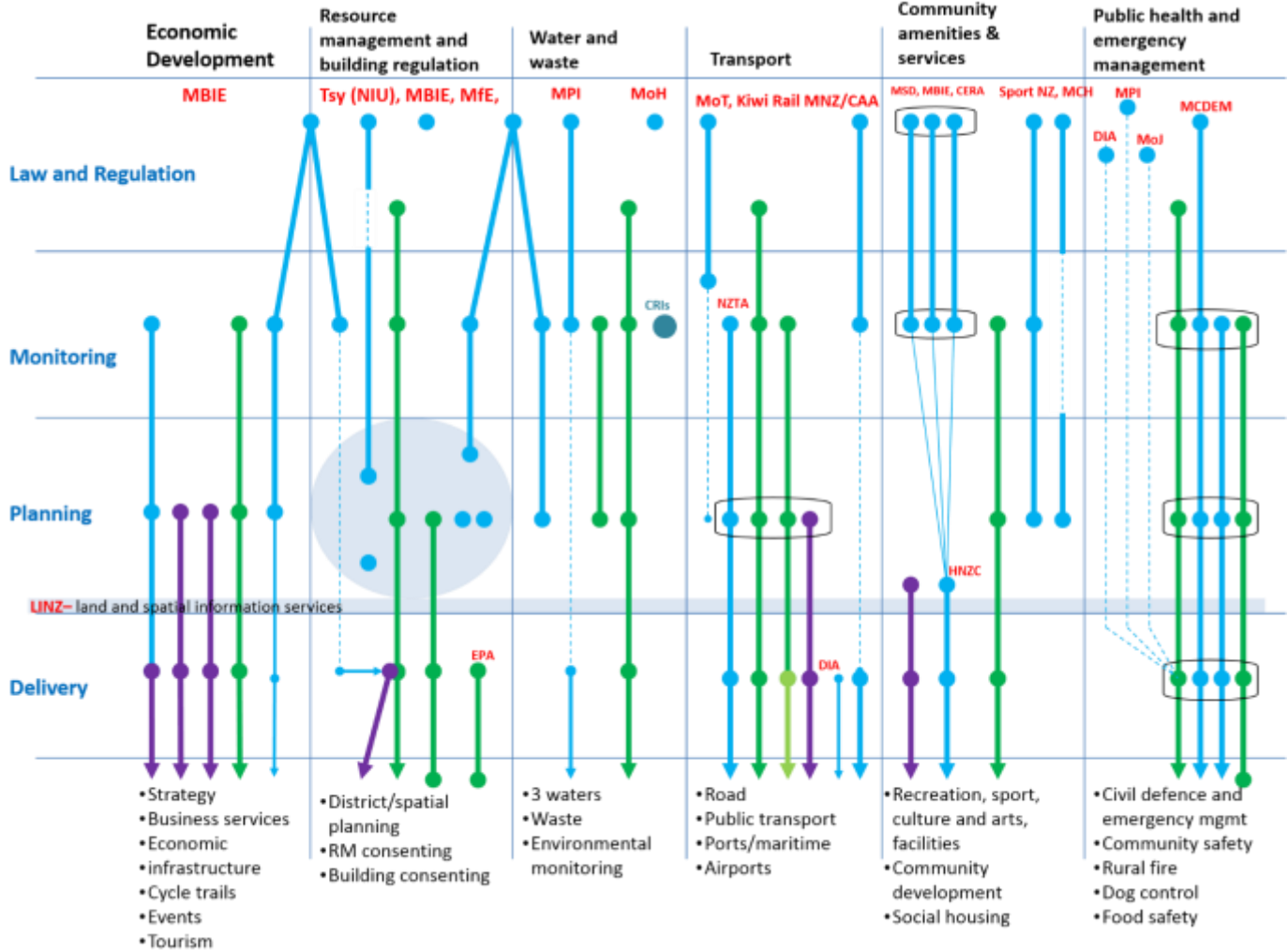


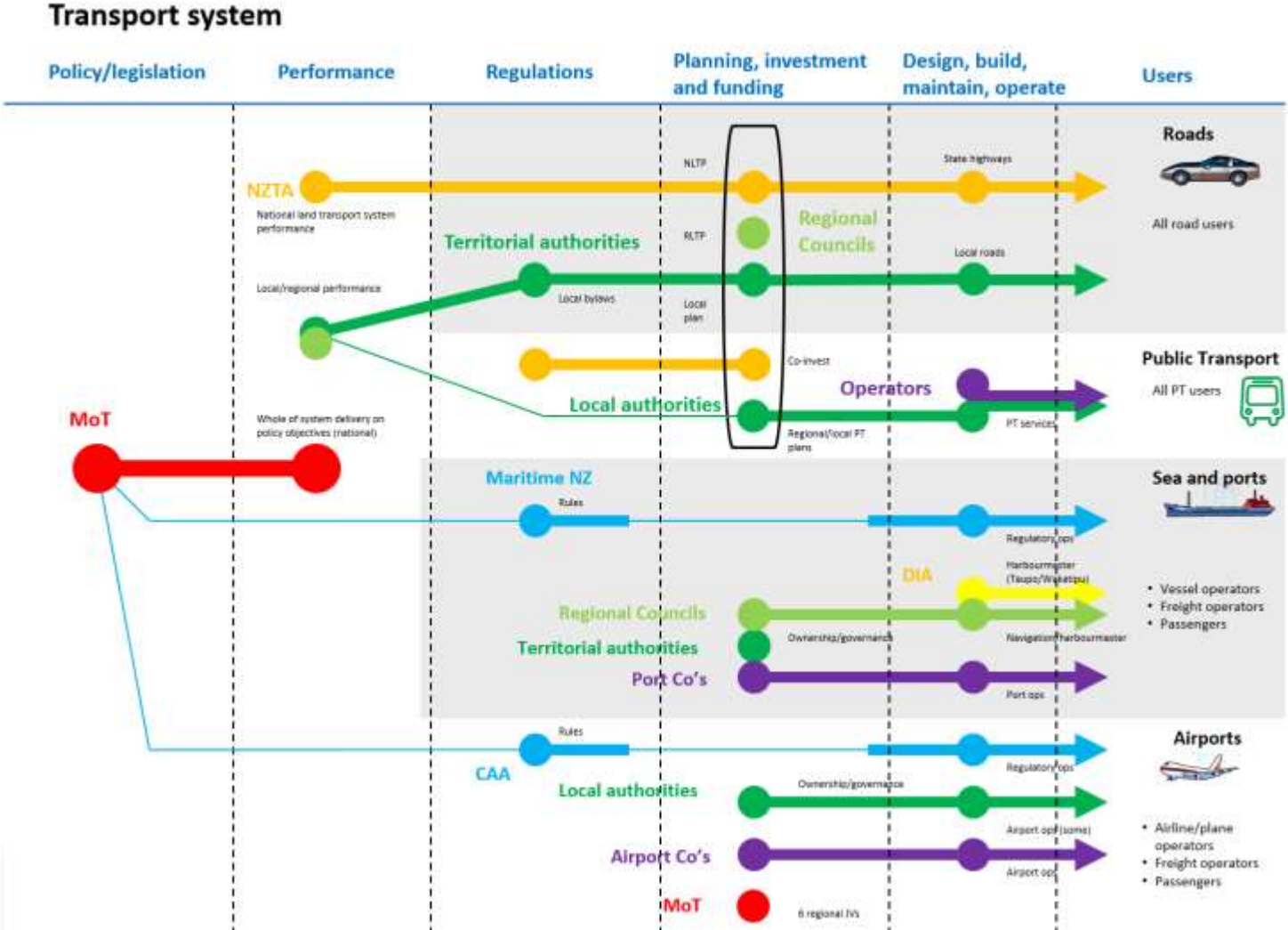
AUCKLAND'S A PLACE – AND A SYSTEM

“The *connections* between the different parts in a system define how that system functions, not the performance of those parts in isolation”

IT'S A COMPLICATED SYSTEM

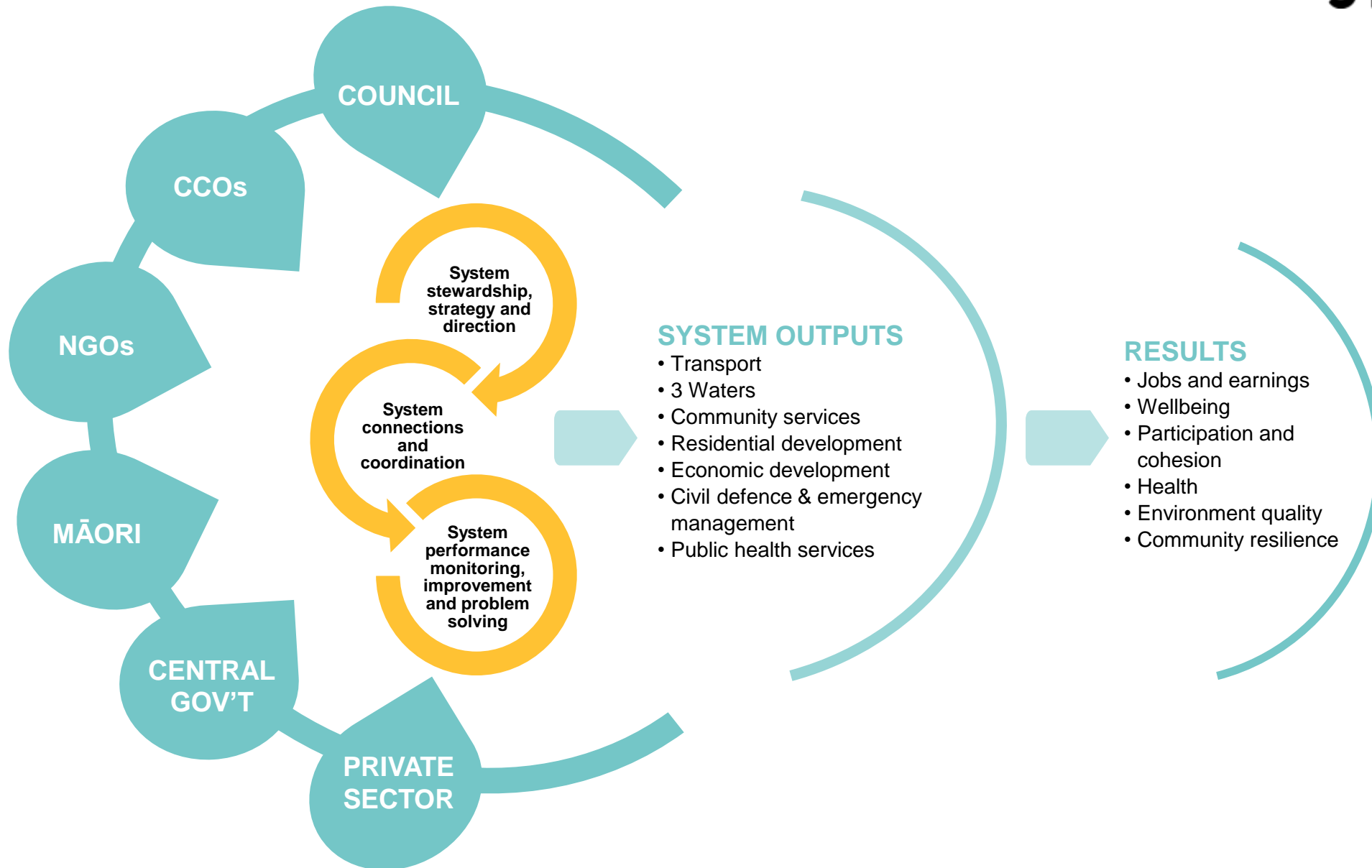


WITH SUB-SYSTEMS



HOW WE WORK AS A SYSTEM MATTERS

MARTIN
JENKINS



DO WE HAVE WHAT IT TAKES?

- >> **Stewardship, strategy and leadership**
- >> **Shared system values and goals**
- >> **Effective system “middleware” and processes**
- >> **Efficient connections and coordination between parts**
- >> **People with the right skills and capabilities to work in the system**
- >> **Information to monitor, evaluate and improve system performance**