



## Better Outcomes Award

Te Tohu mō ngā Hua E Pai Ake Ana

This award celebrates the achievement of ground-breaking outcomes in areas that matter most for the long-term wellbeing of New Zealanders.

The judges will be looking for applicants who demonstrate spirit of service through:

- new and better approaches to addressing a significant social, economic or environmental challenge important to New Zealanders
- the achievement of tangible results that will make a difference in the long term
- improving responsiveness to communities and whānau/families
- a unified approach to working across government.

## Service Excellence Award

Te Tohu mō te Ratonga Whakahirahira

This award celebrates leading-edge service improvements that are making a real difference to the lives of New Zealanders.

The judges will be looking for applicants who demonstrate spirit of service through:

- the achievement of significantly improved services for customers and citizens
- agility in responding to the demands of diverse and changing communities and rapidly evolving technology
- innovation in areas such as the use of data and digital technology or approaches to community engagement
- improving responsiveness and accessibility for Māori
- a unified approach to working across government.

## Māori/Crown Relationships Award

Te Tohu mō te Tūhonotanga a Ngāi Māori me te Karauna

This award celebrates outstanding contributions to strengthening the health of Māori /Crown relationships through:

- auahatanga (innovation)
- whakapūmāutanga (durability)
- kōwhiringa (opportunities).

The judges will be looking for applicants who demonstrate:

- engagement processes with Māori that uphold and exceed the Māori Crown Engagement Framework and Guidelines standards
- meaningful partnerships with Māori that deliver mutual outcomes
- embedding te ao Māori approaches and Treaty of Waitangi perspectives at the heart of policy, programmes and services
- workforce initiatives that build and sustain the cultural competence of the public service
- empowerment of Māori to succeed as Māori in leadership roles
- better services that improve responsiveness and accessibility for Māori and improve the lives of whānau.

## Leadership in Governance Award

Te Tohu mō te Kaiārahi Mahi Whakahaere

This award celebrates outstanding public sector leadership in governance. The award will be presented to a Board in the public sector or a sector or cross-agency governance group delivering outstanding results for New Zealand.

The judges will be looking for applicants who demonstrate spirit of service and excellence in governance through:

- inspirational, world-class public sector leadership
- a focus on results and delivering for New Zealand and New Zealanders
- leading-edge initiatives to foster a diverse, inclusive and highly engaged workforce
- creative and effective approaches to leading cross-agency or sector initiatives
- exemplary integrity, accountability and stewardship.

## Young Leader of the Year

Te Tohu mō te Kaiārahi Rangatahi o te Tau

This award celebrates an inspirational young public sector leader who embodies spirit of service.

The judges will be looking for applicants who demonstrate spirit of service through:

- exceptional motivation and commitment to delivering for New Zealand and New Zealanders
- a collaborative approach to engaging and partnering with others
- setting ambitious goals and a track record early-in-career for delivering results
- active support to other young leaders.

Applicants must be aged 35 years or younger on 31 December 2019.

## Lifetime Achievement Award

Te Tohu Oranga Angitu

- This award will honour an individual who during his or her lifetime has made an exceptional contribution to the public sector and who embodies a spirit of service.

This award will not be open to nominations.

## The Prime Minister's Award

Te Tohu a te Pirimia

- The Prime Minister's Award for the overall winner of the year selected from the winners of the Better Outcomes Award, Service Excellence Award, Māori/Crown Relationship Award and Leadership in Governance Award.