

# Productivity and me Productivity and you Productivity and wellbeing

*presentation to IPANZ  
12 Paenga-whāwhā 2021*

**Dr Ganesh Nana, Chair  
New Zealand Productivity Commission**



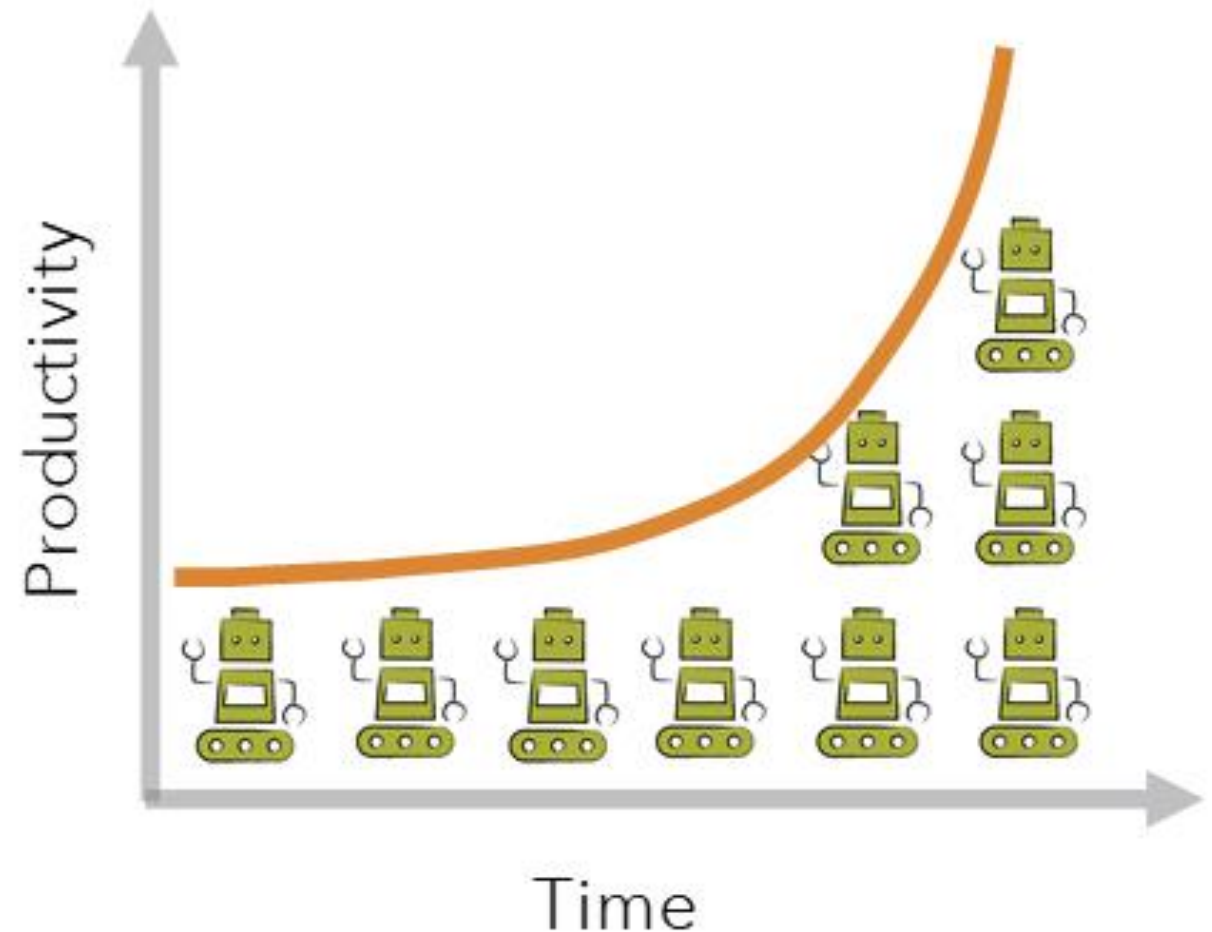
# NZ Productivity Commission

Purpose – “to provide advice to the Government on improving productivity in a way that is directed to supporting the overall wellbeing of New Zealanders, having regard to a wide variety of communities of interest and population groups in New Zealand society”.



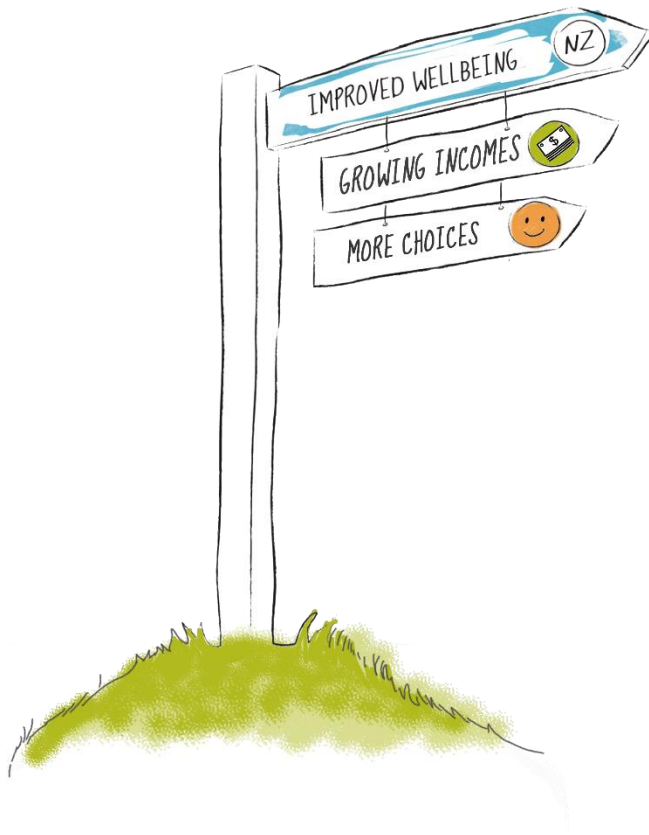
## What is productivity?

Productivity growth  
= working smarter  
≠ not harder



# How does productivity relate to wellbeing?

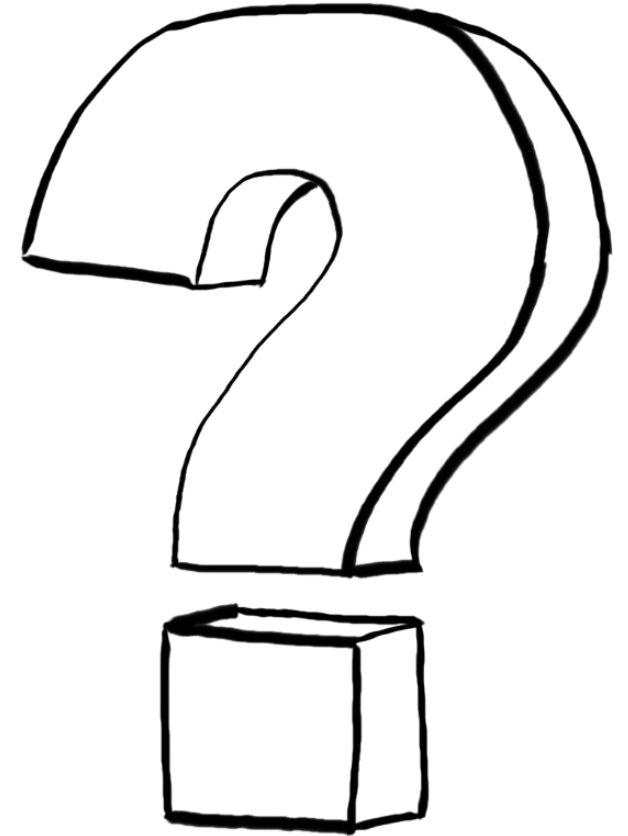
Wellbeing is the end goal, productivity is the means



# Allegations against productivity

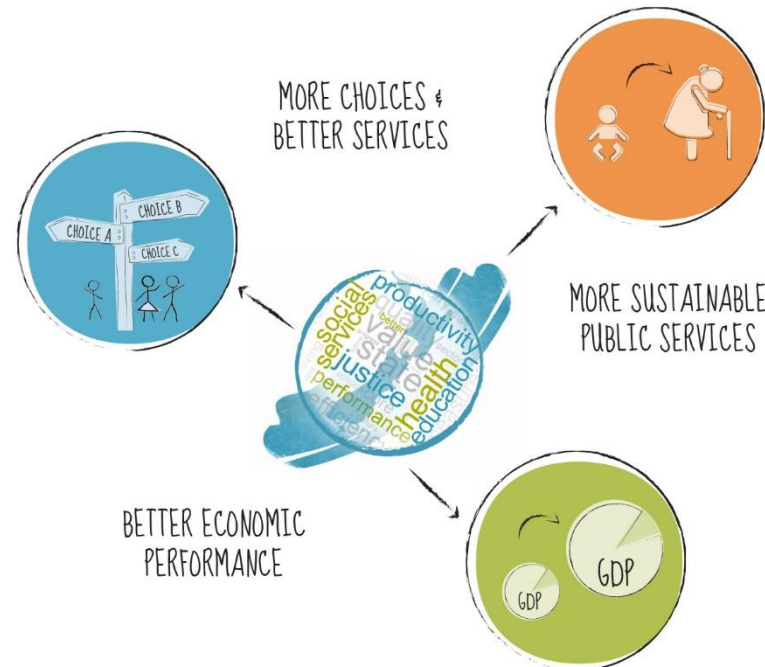
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- It is all about profits.
- Productivity is an outdated concept.
- People who talk about productivity only care about productivity.



# State sector productivity inquiry (2018)

- Minister(s) commission inquiry topics and set Terms of Reference.
- We were asked to give guidance and recommendations on measuring and improving productivity in public services.





## State sector productivity

- Not the same as private sector productivity.
  - State sector productivity matters because it:
    - Gives governments more choices
    - Ensures sustainable public services
    - Improves the quality of public services
    - Lifts economy-wide productivity
- Delivers wellbeing



## Lessons from our Inquiry

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- Can productivity in the state sector be measured? Yes (with caveats).
- Why isn't productivity being measured? It has a bad reputation.





## Serving the public

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- Why did you join the public service? What gets you out of bed in the morning?
- Without creativity and innovation, it is easy to forget we are here to serve the public good.

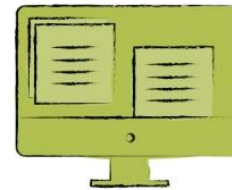


# Opportunities for creativity and innovation

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HEALTH



EDUCATION



JUSTICE

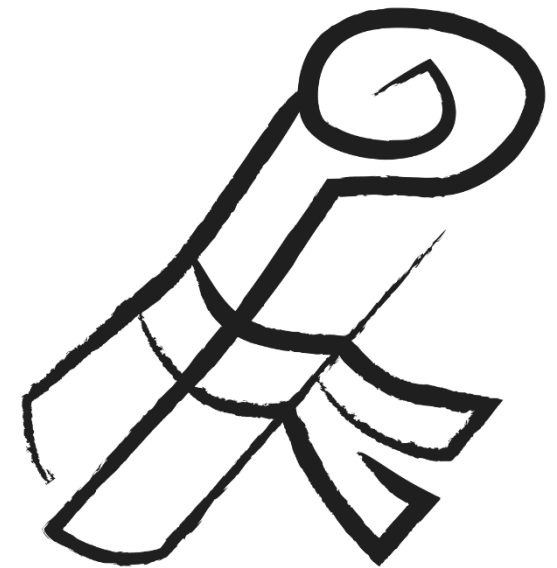


SOCIAL SERVICES

## Towards life-long learning

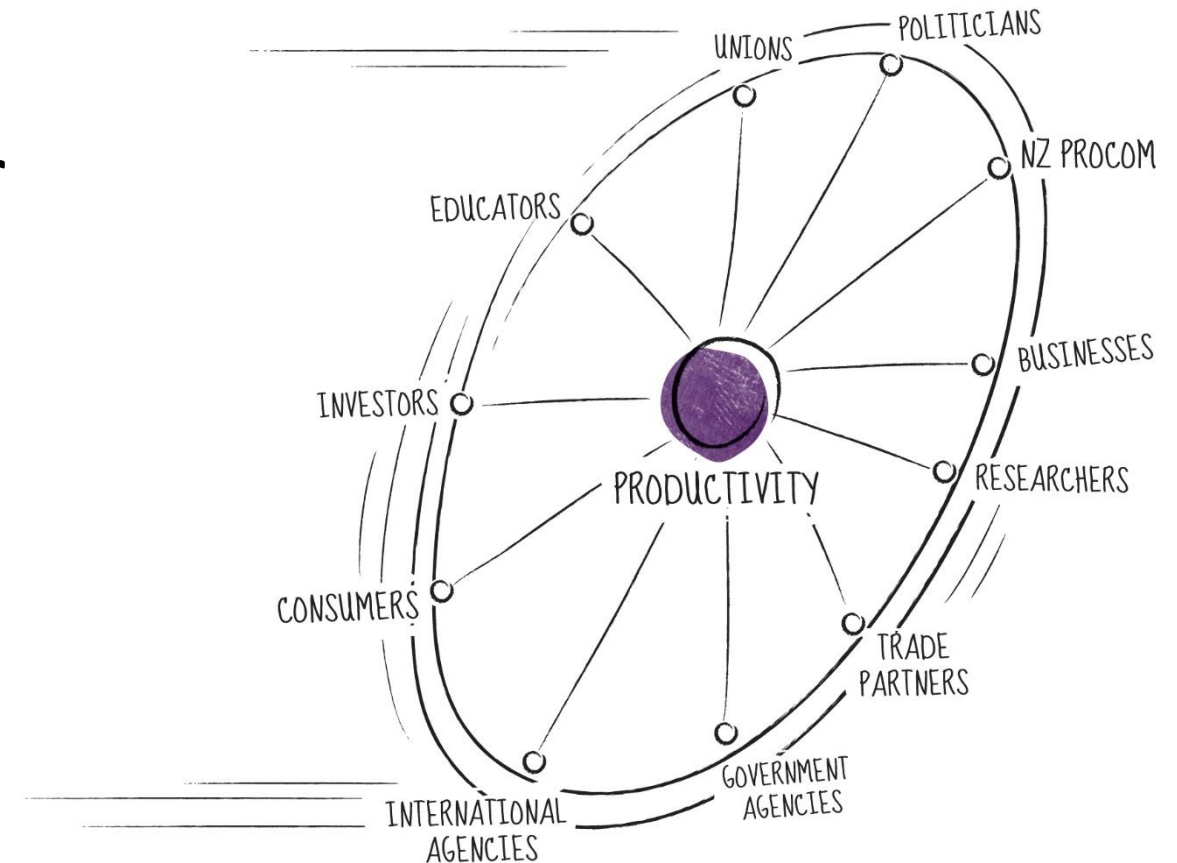
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- Tech change means workers (all of us) need to continue to adapt and develop skills.
- needs dynamic education and training system for dynamic labour market and dynamic economy.



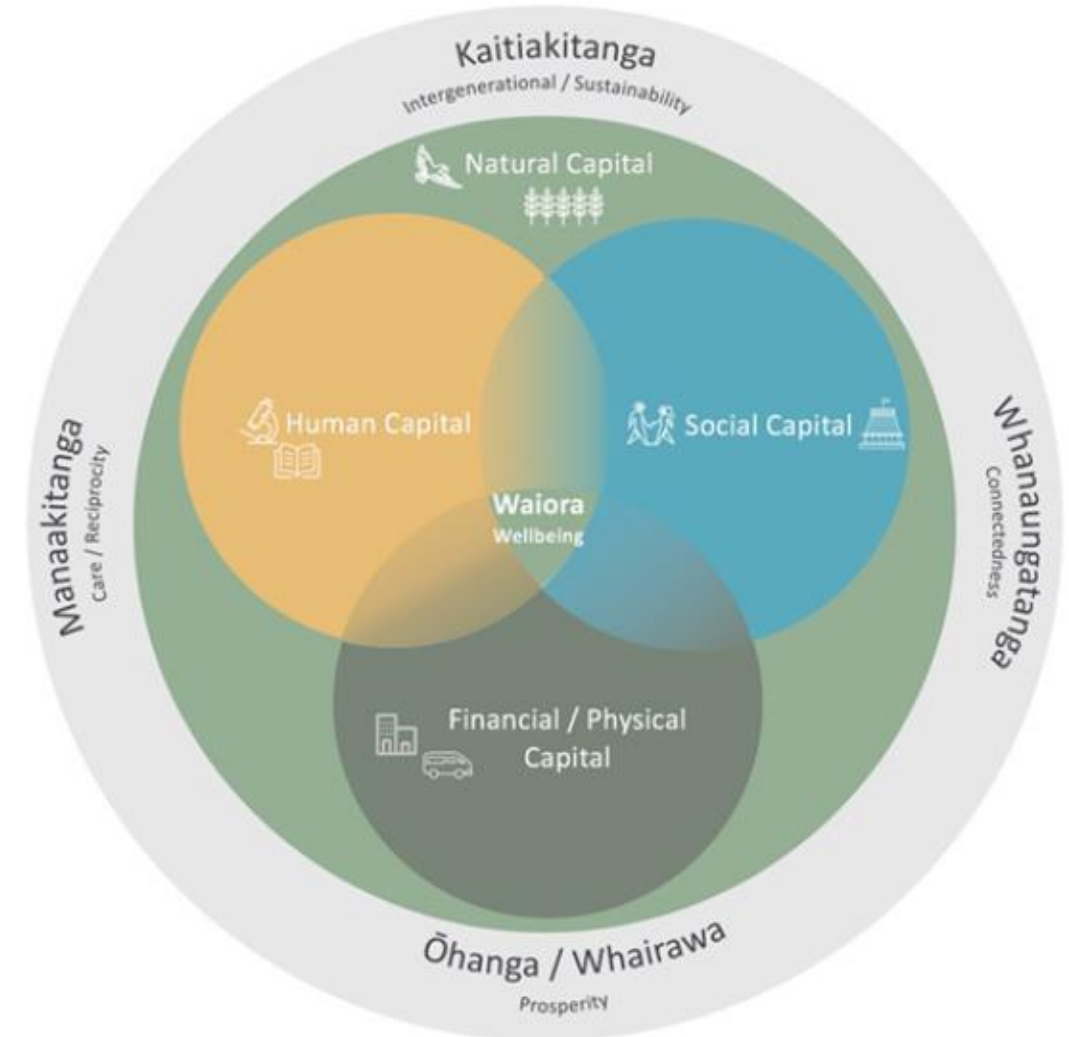
# Broadening understanding of productivity

- Productivity is important for the state sector, and for wider wellbeing.
- Productivity needs champions & broad community buy-in.



# He Ara Waiora - a pathway to wellbeing

- Kaitiakitanga
  - stewardship, guardianship
- Manaakitanga
  - Care, reciprocity
- Ōhanga / Whairawa
  - prosperity
- Whanaungatanga
  - connections



# Thank you

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