

## More effective social services inquiry

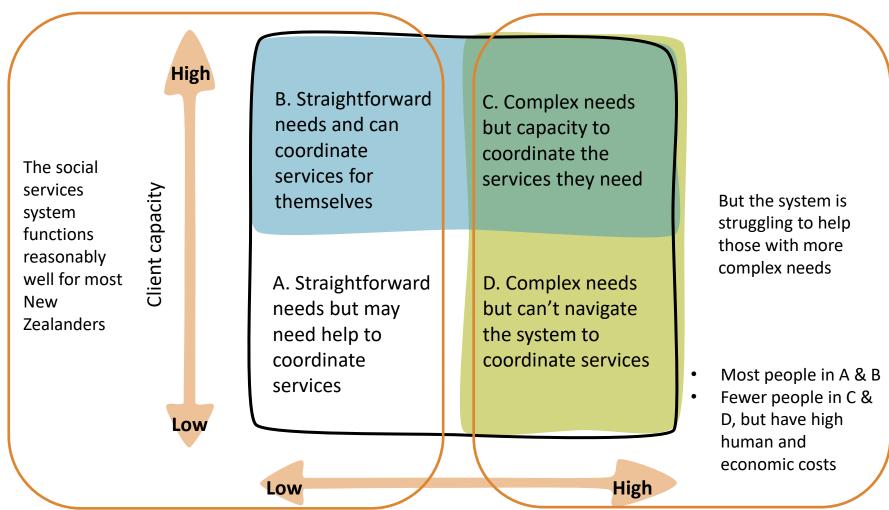
Geoff Lewis
New Zealand Productivity Commission
18 May 2022

IPANZ webinar on enabling better collaboration in public services



## Social services clients require different things





Complexity of client need





More effective social services

ugust 2015

## Download the report from www.productivity.govt.nz

## **Online appendices**

**B** Case study: Employment services

C Case study: Whānau Ora

**D** Case study: Services for people

with disabilities

**E** Case study: Home-based support

of older people

**F** The economics of social services

**G** Machinery of government and cross-agency coordination groups

**Report** "Handing back the social commons" by James Mansell

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